Shortcode Settings

Messaging Platform · https://www.skycore.com/help/short-code-settings/

Shortcode Setup

Select the country and shortcode to view the settings for a particular shortcode for the account. After selecting the shortcode, you will see the following settings page.

SMS MO Section

Setting	Description

MO HELP	Customize the HELP message text that users, subscribed or not, see when they text HELP to the shortcode. Check the tooltip for a list of variables that can be used in your text. If not configured, then the default generic HELP message text will be used.
MO STOP	Customize the STOP message text that users, subscribed or not, see when they text STOP to the shortcode. Check the tooltip for a list of variables that can be used in your text. If not configured, then the default generic STOP message text will be used.
Opt-in consent request by SMS	Customize the opt-in consent request text that users see when they opt-in to a campaign. Check the tooltip for a list of variables that can be used in your text. If not configured, then the default generic request message text will be used.
Opt-in consent confirmation SMS	Customize the opt-in consent confirmation text that users see when they confirm they're opt-in to a campaign. Check the tooltip for a list of variables that can be used in your text. If not configured, then the default generic confirmation message text will be used.
Disable SMS Replies to Reserved Keywords	Check the checkbox to disable standard shortcode/campaign SMS replies to YES/NO/HELP/STOP messages. Only check this if you have another system replying to reserved keywords.
If invalid keyword provided	Enable or disable SMS error message text to users if they submit an invalid keyword via SMS MO. You can customize the SMS error message text. If not configured, then the default generic error message text will be used.

Postback URLs

Setting	Description
Configure Override Postback URLs	Check this box to send the postback notifications to the postback URLs set here, otherwise fallback to the accounts' postback URLs. Note that accounts must have postback settings enabled first before their postback URLs are overridden, otherwise no postback notifications will be sent for those accounts even if this setting is enabled.
MMS MT DLR Postback	Postback notification to be sent to this URL (if configured) when an MMS MT request is sent.
MMS MO DLR Postback	Postback notification to be sent to this URL (if configured) when an MMS MO request is sent.

MMS MO Section

Setting	Description
Forward to Catch-All to an MMS Inbox	If the message keyword does not have a match, automatically forward the message to a keyword of your choice.
Send SMS if no keyword provided	Enable or disable SMS error message text to users if they submit no keyword via MMS MO. You can customize the SMS error message text.
Send SMS if invalid keyword provided	Enable or disable SMS error message text to users if they submit an invalid keyword via MMS MO. You can customize the SMS error message text.
Send SMS if no valid content is attached	Enable or disable SMS error message text to users if they submit invalid content via MMS MO. You can customize the SMS error message text.